



## UniCare State Sponsored Business Claims Process and Payments

Several issues have come to our attention concerning claim payments to providers who offer health care services to UniCare Health Plan of Kansas, Inc. members. We have heard your concerns, and we want to assure you that we are committed to the goal of providing you with excellent service.

In order to resolve the current issues, we have been working tirelessly with the Kansas Health Policy Authority to understand the complexity of the state of Kansas Medicaid fee schedule. Because the state's fee schedule is our contractual basis of payment to you, we have taken measures necessary to configure our system to include current payment procedures in the State Fee for Service Medicaid program. As we update our payment system, we will continue to process and pay claims.

We understand the challenge you face in transitioning to a new plan, and we appreciate your continued patience and support as we complete the fee schedule construction. We anticipate resolving this issue within the next 30 days, leading to a significant improvement in claims processing and payment.

**Reminder:** Please make sure you review any rejection notices you receive from your clearinghouse and let us know about any issues immediately so we can address them as quickly as we can.

We look forward to working with you as you provide care to our members.

### Claims with Attachments

In order for claims to be processed promptly, please **DO NOT** use EDI to submit claims with attachments. Instead, please send us hard copies of the claim and the attachment.

**UniCare Health Plan of Kansas, Inc.  
P.O. Box 751017  
Topeka, KS 66675-1017**

### National Provider Identifier: Get it. Use it. Share it.

**A reminder: To ensure timely claim payments, you must apply for and receive your National Provider Identifier (NPI) number by May 23, 2007, and register it with us.**

If you don't have an NPI number, visit the Centers for Medicare & Medicaid Services website at <http://www.cms.hhs.gov/NationalProvIdentStand> or dial **(800) 465-3203**. For the most efficient application processing and the fastest receipt of NPIs, visit the National Plan and Provider Enumeration System website at [www.nppes.cms.hhs.gov](http://www.nppes.cms.hhs.gov) and apply online.

Then, register your NPI with us at <https://npi.wellpoint.com>. Don't forget, getting an NPI is free, but not having one can be costly.

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