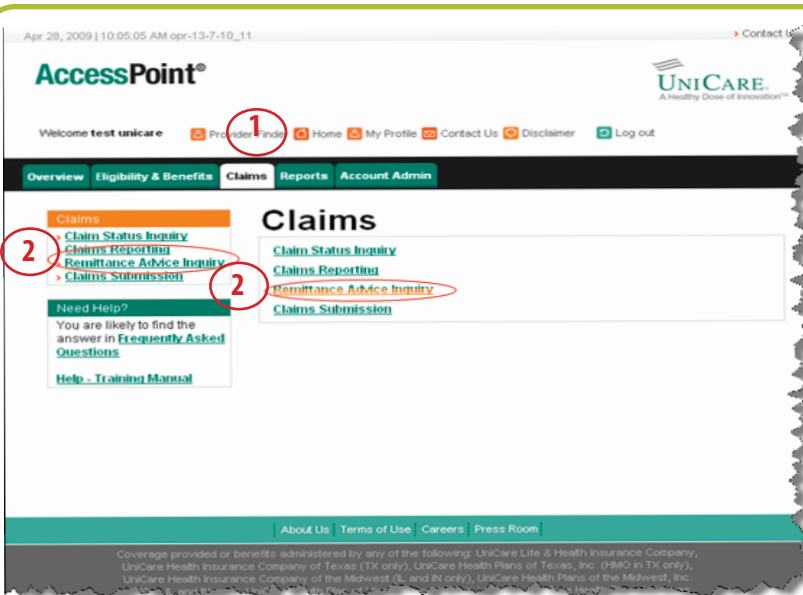


# UNICARE is going green. If you are an AccessPoint® user, Online Provider Remits are available. You will now have control of the remits you choose to print.

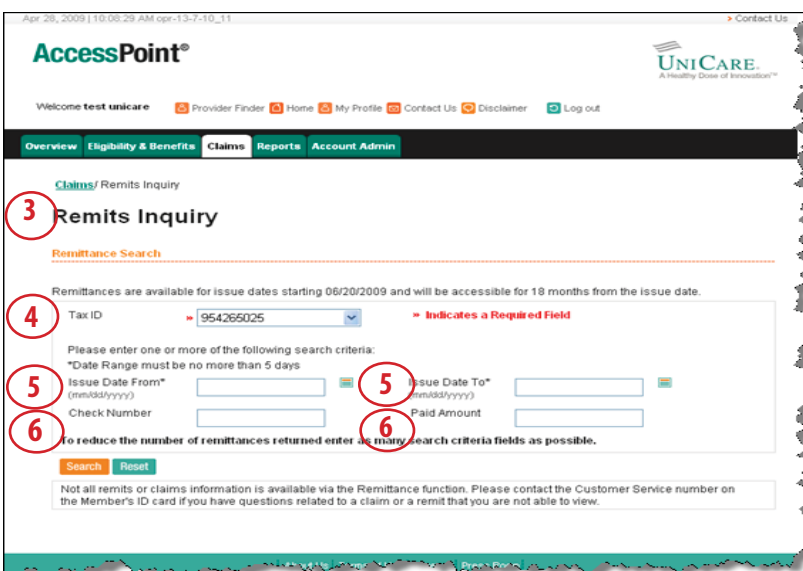
Online Provider Remit

## Benefits for you:

- Remittances will be online for issue dates starting 6/20/09.
- Accessibility will be for 18 months from the remittance issue date.
- Search by check number.
- The entire remittance detail can now be viewed online.
- No change to EFT or ERA.
- Multiple provider staff users can be given viewing access.
- A PDF version of the entire remittance can be viewed, saved, then printed.
- There is more timely access to remittance data:
  - No postal delays
  - Access availability 24/7
- The result is reduced volume of paper remittances.



- From the AccessPoint® home page, select the **Claims<sup>1</sup>** tab.
- This Claims screen will display.
- In the Claims screen, select one of the **Remittance Advice Inquiry<sup>2</sup>** options.



- The **Remits Inquiry<sup>3</sup>** screen will display.
- From the drop-down list (if available), choose the appropriate **Tax ID#<sup>4</sup>**.
- Enter the **date range<sup>5</sup>** (mm/dd/yyyy), as specific as possible or the system may not be able to display all the requested results.
- One or more of the remaining fields **6** can be completed in order to narrow the search results.

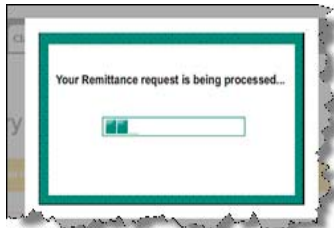
For problems regarding AccessPoint®, contact AccessPoint® Tech Support: [providercomm@wellpoint.com](mailto:providercomm@wellpoint.com)

**Important Facts:**



- ✓ Effective 9/1/09, paper remittances will no longer be mailed.
- ✓ Online remittances are available beginning 6/20/09.
- ✓ Remittances are accessible up to 18 months after the issue date.

Online Provider Remit



← A pop-up window will display indicating that the request is being processed. If the 'Esc' key is depressed while the request is being processed, the screen might freeze. Click the 'Refresh' option on your Browser or depress the 'F5' function key, which will return to the Remits Inquiry screen.

**Remits Summary** 7

Remittance Search

Remittances are available for issue dates starting 06/20/2009 and will be accessible for 18 months from the issue date.

Tax ID: 954265025 \* Indicates a Required Field

Please enter one or more of the following search criteria:  
 \*Date Range must be no more than 5 days

Issue Date From\* (mm/dd/yyyy): 02/07/2009 Issue Date To\* (mm/dd/yyyy): 02/11/2009

Check Number: Paid Amount:

To reduce the number of remittances returned enter as many search criteria fields as possible.

Search Reset

Not all remits or claims information is available via the Remittance function. Please contact the Customer Service number on the Member's ID card if you have questions related to a claim or a remit that you are not able to view. 9

Provider Name	Issue Date	Check Number	Paid Amount	View Remittance
DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>
DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>
DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>
DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>
DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>
DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>
DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>
DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>
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DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>
DENVER PRESBYTERIAN HOSP	02/11/2009			<a href="#">View Remittance</a>

- The **Remits Summary**<sup>7</sup> will display a list of requested remittances with summary information.
- A **new search**<sup>8</sup> can be performed from this page by changing the field values and clicking on the Search button.
- Separate links<sup>9</sup> to each of the remittances within your Search criteria are provided.

**UNICARE**  
Life & Health Insurance Company

P O BOX 4458  
CHICAGO, IL 60660-4458

**EXPLANATION OF BENEFITS** 000031

ISSUE DATE	PAGE	C000005
February 19, 2009	00002 OF 00004	

Sequence Number: 1497956098 200900003

Provider ID: 880455225

NETWORK PROVIDER: Y

FOUNDATION PHYSICIAN: N

LUIS A MARTINEZ MD A PROF  
PO BOX 370399  
LAS VEGAS, NV 89137

Patient Name: UNICARE NEVADA ID#: 563461410 Acct Nbr: Group#: NVGRP24  
Claim ID: 09048120961 Claim Received Date: 02/17/09 UNICARE PRUDENT BUYER NETWORK

SERVICE DATE(S)	PROCEDURE NUMBER	UNITS OF SERVICE	BILLED AMOUNT	ALLOWED AMOUNT	NOT ALLOWED AMOUNT	DEDUCTIBLE AMOUNT	COINSURANCE COPAYMENT AMOUNT	CLAIMS PAYMENT
02/14/09	63600	001	5,000.00	823.27	4,999.99/01			0.01
TOTAL THIS CLAIM			5,000.00	823.27	4,999.99	0.00		0.01

- By clicking on the desired link<sup>9</sup>, the remittance<sup>10</sup> will be displayed in a PDF format.
- This format can be viewed, saved, then printed.

# Frequently Asked Questions

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1. Q - Will I still be able to receive the paper check?  
A - Yes.
2. Q - If so, does any other document come with the check?  
A - No; effective September 1, 2009, AccessPoint® users who receive remittances on-line will not have remittance details attached to the paper check(s).
3. Q - When can I see my remittance on-line?  
A - In most cases, remittances should be available 1-2 business days after the Issue date.
4. Q - If I receive payment by paper check, can I view/save/print my remits?  
A - Yes
5. Q - If I receive payment by EFT, can I view/save/print my remits?  
A - Yes
6. Q - Will the remittance of out-of-state members be on-line?  
A - The remittance that you receive from Unicare now will be on-line via AccessPoint®.
7. Q - Who do I contact for support if I am having technical issues or have questions about the on-line remit process?  
A - Use the same phone number you called previously when you had questions regarding your remittance.
8. Q - How long will I have access to my remittances once they are posted on-line?  
A - Remittances are available for issues dates starting June 20, 2009 and will be accessible for 18 months from the issue date.
9. Q - Can I print all remittances?  
A - No; only remittances of claims adjudicated on the Unicare system can be viewed/saved/printed. If the claim is processed on a different system, those remits can not be viewed.