UniCare 📎

UNICARE STATE INDEMNITY PLAN COMPARE OUR PLANS

Benefits effective July 1, 2021



Commonwealth of Massachusetts

1031586MAMENUNC 02/21

DEDICATED INSURANCE FOR DEDICATED PEOPLE



At home in Massachusetts

The people insured through the Massachusetts GIC share a dedication to public service. For more than 30 years, UniCare has been right here in Massachusetts, committed to serve the dedicated individuals — and their families — who serve our Commonwealth and its municipalities.

What makes UniCare different?

UniCare is the only health plan that offers medical benefits exclusively to GIC members. We are uniquely positioned to tailor what we do to those who receive their health coverage through the GIC.

Healthcare made easier

UniCare's health plans are designed with you in mind.

The choice is yours

No network — UniCare plans cover all providers. Use the plan's contracted providers for the highest benefits at the lowest out-of-pocket costs. The choice is always yours.

No referrals to specialists, no PCP requirement -

Our plans don't require you to choose a Primary Care Physician (PCP) or to obtain referrals for specialty office visits. Having a PCP is a good idea, and you're always free to ask your doctor for a specialist recommendation. It's entirely up to you.

Use any hospital

Receive services at any hospital, including the premier Boston-area teaching and research hospitals. With Community Choice, you pay a higher copay when you use certain hospitals.

Unparalleled customer service

UniCare's customer service is second to none. Our member satisfaction rates consistently top 90%, and our members regularly renew year after year.

Coverage beyond the Commonwealth

When you travel or live out of state, UniCare's travel network protects you from unexpected bills. And UniCare offers the only GIC plan that lets you live outside the U.S.

Behavioral health services

UniCare members have access to behavioral health services through Beacon Health's network, the largest behavioral health network in the country.

Support for staying healthy

An effective health plan won't just help out when you're sick — it offers support and services to help you stay healthy.

UniCare plans offer a range of wellbeing tools and services. We'll help support your workout routine, provide services if you're an expecting or new mother, and offer ideas and support for members dealing with chronic conditions.

The power of technology

New technologies are changing the face of healthcare, and UniCare is taking advantage of our digital age. We're offering new, robust mobile apps, web-based tools, expanded telehealth options, and an updated, interactive website.

There's a UniCare plan for you

UniCare offers three health plans for non-Medicare GIC members and their families. Our plans vary by:

- Residency requirements (where you live).
- Providers that will bring the highest level of benefits.
- The amount you pay out of your own pocket when you receive care.
- ► The premiums you pay.

With three UniCare plans to choose from, there's sure to be one that works for you and your family.

HOW PLANS COMPARE

	Basic with CIC Costs listed are with the comprehensive plan option	PLUS Costs listed are with PLUS providers	Community Choice Costs listed are with Community Choice hospitals	
Plan requirements, deductible, and out-of-pocket maximum	n			
Primary care provider (PCP) required?	No	No	No	
Referrals to specialists required?	No	No	No	
Preapproval needed for certain services?	Yes	Yes	Yes	
Deductible (individual/family)	\$500/\$1,000 per year	\$500/\$1,000 per year	\$400/\$800 per year	
Maximum out-of-pocket (individual/family)	\$5,000/\$10,000 per year	\$5,000/\$10,000 per year	\$5,000/\$10,000 per year	
Office visits and other non-hospital-based services				
Primary care provider (PCP) office visit	\$20 copay per visit	\$15 copay per visit (Centered Care PCPs) \$20 copay per visit (all other PCPs)	\$15 copay per visit (Centered Care PCPs) \$20 copay per visit (all other PCPs)	
Specialist office visit (Tier 1/Tier 2/Tier 3)	\$30/60/60 copay per visit	\$30/60/75 copay per visit	\$30/60/75 copay per visit	
Preventive care	No member cost	No member cost	No member cost	
Telehealth visit	\$15 copay per visit	\$15 copay per visit	\$15 copay per visit	
Urgent care and retail health clinic visit	\$20 copay per visit	\$20 copay per visit	\$20 copay per visit	
Behavioral health/substance use disorder outpatient care	\$15, \$20, or \$30 copay per visit	\$15 copay per visit	\$15 or \$20 copay per visit	
High-tech imaging (for example, MRIs, CT, and PET scans)	\$100 copay per day and deductible	\$100 copay per day and deductible	\$100 copay per day and deductible	
Services at a hospital				
Emergency room visit (copay waived if admitted)	\$100 copay per visit and deductible	\$100 copay per visit and deductible	\$100 copay per visit and deductible	
Inpatient hospital care	\$275 copay per quarter and deductible	\$275/500/1,500 copay per quarter and deductible	\$275 copay per quarter and deductible	
Outpatient surgery				
At a freestanding location (non-hospital-owned)	Deductible	Deductible	Deductible	
At a hospital or hospital-owned location	\$250 copay per quarter and deductible	\$110/110/250 copay per quarter and deductible	\$110 copay per quarter and deductible	
Prescription drugs				
Pharmacy deductible (individual/family)	\$100/\$200 per year	\$100/\$200 per year	\$100/\$200 per year	
Retail pharmacy – 30-day supply (Tier 1/Tier 2/Tier 3)	\$10/30/65 copay per prescription	\$10/30/65 copay per prescription	\$10/30/65 copay per prescription	
Mail order - 90-day supply (Tier 1/Tier 2/Tier 3)	\$25/75/165 copay per prescription	\$25/75/165 copay per prescription	\$25/75/165 copay per prescription	
	Basic without CIC	With non-PLUS providers	At non-Community Choice hospitals	
	Many services covered at 80% (you owe 20% coinsurance)	Many services covered at 80% (you owe 20% coinsurance)	Many hospital services covered at 80% (you owe 20% coinsurance and a higher copa	

PLAN BY PLAN

The Basic plan is anything but basic Compare to HMO-type plans

With Basic, you're covered anywhere in the world, no matter where you live. You can see any doctor and use any hospital — the cost to you stays the same.

There's no hospital tiering in Basic. Your costs are the same whether you receive services at your nearby community hospital, at a Boston-area teaching hospital, or at a hospital on the other side of the country.

You're always free to see any primary care or specialty care doctor. There are two specialist tiers and, as with all UniCare plans, primary care doctors aren't tiered at all.

Basic with CIC (comprehensive coverage) offers the highest level of benefits — 100% coverage for most covered services — for a higher premium (monthly payment). You'll have a lower premium if you choose the non-CIC option, which covers many services at 80%.

Choose Basic if:

- You live outside New England for all or part of the year.
- You have dependents who receive regular healthcare in other states.
- You want the freedom to see any doctor or go to any hospital — without any differences in coverage.
- ► You have complex medical needs.
- You're comfortable with a higher premium for better plan flexibility and access.

PLUS — flexibility and choice Compare to POS plans

If you live in New England, check out the PLUS plan. PLUS offers great benefits and flexibility at a lower premium.

PLUS keeps your out-of-pocket costs lowest when you use PLUS providers. <u>All</u> doctors and hospitals in Massachusetts are PLUS providers. So are all UniCare-contracted doctors and hospitals in the other New England states.

You have access to all the PLUS hospitals, including the Boston-area hospitals, with three copay tiers. You'll pay the lowest copay at Tier 1 hospitals.

Your out-of-pocket costs will always be lowest when you use PLUS providers ... but you're still free to use non-PLUS providers at the non-PLUS 80% benefit level.

Choose PLUS if:

- You and your dependents live and receive medical care in New England.
- You generally receive medical care near home, but want the choice to use other providers too.
- You want the option to use Boston-area teaching and research hospitals, and are willing to pay more out-of-pocket if you do.
- You're comfortable with a higher premium to ensure broader access to providers.

Community Choice

Compare to limited network plans

If you live in Massachusetts and receive hospital services at one of the 58 Community Choice hospitals, you'll enjoy the lowest premiums of any GIC offering, with the same benefits as our higher-premium plans.

In Community Choice, non-hospital services including doctor visits — are covered the same no matter where you go or who you see.

The Community Choice plan is designed for those who receive their hospital services at a Community Choice hospital. But if the need arises, you still have the freedom to receive services at other hospitals at the non-Community Choice 80% benefit level.

Community Choice hospitals are located across Massachusetts — even Dana Farber Cancer Institute in Boston and Children's Hospital Boston are Community Choice. There's bound to be a plan hospital near you.

Choose Community Choice if:

- You and your dependents live and receive medical care in Massachusetts.
- You receive most elective hospital services at a nearby community hospital.
- You'd like to keep your premium as low as possible.
- You're okay with paying more out-of-pocket if you receive services at a non-Community Choice hospital.
- Community Choice is not available in Nantucket or Martha's Vineyard.

MASSACHUSETTS HOSPITALS (MEDICAL)

	Basic	PLUS Tier	Community Choice
Addison Gilbert Hospital	\checkmark	1	\checkmark
Anna Jaques Hospital	\checkmark	1	\checkmark
Athol Hospital	\checkmark	1	\checkmark
Baystate Franklin Medical Center	\checkmark	1	\checkmark
Baystate Medical Center	\checkmark	1	\checkmark
Berkshire Medical Center	\checkmark	1	\checkmark
Beth Israel Deaconess Medical Center – Boston	\checkmark	2	\checkmark
Beverly Hospital	\checkmark	1	\checkmark
Boston Children's Hospital	\checkmark	2	\checkmark
Boston Medical Center	\checkmark	3	
Brigham and Women's Hospital	\checkmark	3	
Brockton Hospital (Signature Healthcare)	\checkmark	1	\checkmark
Burbank Hospital (UMass Memorial HealthAlliance)	\checkmark	2	\checkmark
Cambridge Hospital (Cambridge Health Alliance)	\checkmark	1	\checkmark
Cape Cod Hospital	\checkmark	1	\checkmark
Carney Hospital	\checkmark	1	\checkmark
Charlton Memorial Hospital (Southcoast)	\checkmark	1	\checkmark
Clinton Hospital (UMass Memorial HealthAlliance)	\checkmark	2	
Cooley Dickinson Hospital	\checkmark	2	\checkmark
Dana-Farber Cancer Institute – Boston	\checkmark	2	\checkmark
Emerson Hospital	\checkmark	1	\checkmark
Everett Hospital – Whidden (Cambridge Health Alliance)	\checkmark	1	\checkmark
Fairview Hospital	\checkmark	1	\checkmark
Falmouth Hospital	\checkmark	2	
Faulkner Hospital (Brigham and Women's)	\checkmark	3	
Floating Hospital for Children at Tufts Medical Center	\checkmark	3	
Framingham Union Hospital (Metrowest)	\checkmark	1	\checkmark
Good Samaritan Medical Center	\checkmark	1	\checkmark
Harrington Memorial Hospital	\checkmark	1	\checkmark
Heywood Hospital	\checkmark	1	\checkmark
Holy Family Hospital – Merrimack Valley	\checkmark	1	\checkmark
Holy Family Hospital – Methuen	\checkmark	1	\checkmark
Holyoke Medical Center	\checkmark	1	\checkmark
Lahey Hospital & Medical Center – Burlington	\checkmark	3	\checkmark
Lahey Medical Center – Peabody	\checkmark	3	\checkmark
Lawrence General Hospital	\checkmark	1	\checkmark
Lawrence Memorial Hospital of Medford	\checkmark	1	\checkmark
Leominster Hospital (UMass Memorial HealthAlliance)	\checkmark	2	\checkmark

	Basic	PLUS Tier	Community Choice
Lowell General Hospital	\checkmark	1	\checkmark
Marlborough Hospital (UMass Memorial)	\checkmark	2	
Martha's Vineyard Hospital	\checkmark	2	
Massachusetts Eye and Ear	\checkmark	2	\checkmark
Massachusetts General Hospital	\checkmark	3	
MassGeneral for Children at North Shore Medical Center	\checkmark	3	
Melrose-Wakefield Hospital	\checkmark	1	\checkmark
Mercy Medical Center	\checkmark	1	\checkmark
Milford Regional Medical Center	\checkmark	1	\checkmark
Milton Hospital (Beth Israel Deaconess)	\checkmark	2	\checkmark
Morton Hospital	\checkmark	1	\checkmark
Mount Auburn Hospital	\checkmark	1	\checkmark
Nantucket Cottage Hospital	\checkmark	2	
Nashoba Valley Medical Center	\checkmark	1	\checkmark
Needham Hospital (Beth Israel Deaconess)	\checkmark	2	\checkmark
New England Baptist Hospital	\checkmark	2	\checkmark
Newton-Wellesley Hospital	\checkmark	3	
Noble Hospital (Baystate)	\checkmark	1	\checkmark
North Shore Medical Center	\checkmark	3	
Norwood Hospital	\checkmark	1	\checkmark
Plymouth Hospital (Beth Israel Deaconess)	\checkmark	2	\checkmark
Saint Vincent Hospital	\checkmark	1	\checkmark
Saints Medical Center (Lowell General)	\checkmark	1	\checkmark
Salem Hospital (North Shore Medical Center)	\checkmark	3	
Shriner's Hospital for Children – Boston	\checkmark	2	\checkmark
Shriner's Hospital for Children - Springfield	\checkmark	2	\checkmark
South Shore Hospital	\checkmark	1	\checkmark
St. Anne's Hospital	\checkmark	1	\checkmark
St. Elizabeth's Medical Center	\checkmark	1	\checkmark
St. Luke's Hospital (Southcoast)	\checkmark	1	\checkmark
Sturdy Memorial Hospital	\checkmark	1	\checkmark
Tobey Hospital (Southcoast)	\checkmark	1	\checkmark
Tufts Medical Center	\checkmark	3	
UMass Memorial Medical Center	\checkmark	2	
Union Hospital (North Shore Medical Center)	\checkmark	3	
Winchester Hospital	\checkmark	1	\checkmark
Wing Hospital (Baystate)	\checkmark	1	\checkmark

HEART. INNOVATION. COMMUNITY. UNICARE.

With three comprehensive plans for non-Medicare GIC members — there's a UniCare plan to support the healthcare needs of you and your family.

To learn more:

- Call UniCare Member Services toll free at 877-633-6396 (TTY: 711)
- ► Go to unicaremass.com/annual-enrollment

If you're a Medicare-eligible GIC member:

► Call 877-633-6396 to find out about UniCare's Medicare Extension plan

Already a UniCare member?:

> You don't need to take any action. Your coverage will continue automatically.

For questions about enrolling:

- ▶ See your GIC Benefit Decision Guide for information about deadlines and how to enroll.
- ► Go to the GIC's website at mass.gov/gic.



UniCare State Indemnity Plan P.O. Box 9016 Andover, MA 01810 877-633-6396

For self-funded plans, claims are administered by UniCare Life & Health Insurance Company.

Visit our new website at unicaremass.com

