



RE: PPE Reimbursement Extended Through 12/31/2020

Dear Participating Dentist:

Thank you for your continued participation in our UniCare dental network(s). We are closely monitoring COVID-19 developments and what it means for our health care providers and members. We understand the unique, short-term challenges of obtaining and paying for Personal Protective Equipment (PPE). UniCare is pleased to announce we are extending the temporary PPE reimbursement based on monitoring COVID-19 developments. You will notice below that we have moved out the October 31 end date to December 31, 2020.

Effective June 15, 2020 through December 31, 2020, UniCare will reimburse PPE at \$10 per patient, per visit for all PPO networks. PPE items eligible for reimbursement may include:

- Protective clothing (e.g., gowns, lab coats)
- Disposable face masks and/or respirators
- Reusable face protection (e.g., goggles or face shields)

Reminders for your office:

- PPE changes are intended to reimburse for incremental infection control costs due to COVID
- Service code reimbursement continues to reimburse pre-COVID infection control costs
- PPE costs above the PPE reimbursement are not to be balanced billed to patients

For more information on PPE and how to bill UniCare for PPE reimbursement, you can review the

- CDC's Summary of Infection Prevention Practices in Dental Settings: Basic Expectations for Safe Care at https://www.cdc.gov/oralhealth/pdfs_and_other_files/BESC3-PPE-508.pdf or OSHA's PPE Overview at <https://www.osha.gov/SLTC/personalprotectiveequipment/>.
- For PPE Coding and Billing Guidance refer to ADA guidelines at http://www.ada.org/~media/CPS/Files/COVID/PPE_Coding_Billing_Guidance.pdf.

Thank-you for your valued network participation during these unprecedented times. Please contact Dental Network Services at 866-947-9398 with questions between 7:00 AM CST and 5:00 PM CST Monday through Friday.

Sincerely,
UniCare Dental Professional Services