November 1, 2012

Re: McKesson’s ClaimsXten™ Rules, Reimbursement Policies

Dear Physician:

We would like to thank you for the care you provide to your patients who are our members.

We are writing to inform you of updates to our Reimbursement Policies and McKesson’s ClaimsXten™ Rules which become effective December 8, 2012.

We have created a McKesson ClaimsXten™ Rules grid. The grid includes all rules in effect for UniCare Health Plan of West Virginia, Inc. (UniCare) Medicaid Managed Care. The grid includes all new, revised and existing rules to give you a comprehensive list for reference and review. The effective dates for the new and revised rules are noted on the grid. The grid is available on the UniCare Medicaid web site.

McKesson ClaimsXten™ Rules grid
You can view the McKesson ClaimsXten™ Rules grid at www.unicare.com. Go to the upper left hand corner or under OTHER UNICARE WEBSITES and click on Providers then click on State Sponsored Plans. Click on the West Virginia – Medicaid Managed Care link, scroll down to Forms and Tools and click on McKesson ClaimsXten™ Rules.

Clear Claim Connection™
If you are using Clear Claim Connection™, the online tool designed to enable providers to prospectively prescreen claims and retrospectively inquire on claim disposition, please note that the version currently available should not be used for the Facility claims edits contained in the grid.

Reimbursement Policy
As applicable, UniCare Medicaid will follow state-specific guidelines and policies for reimbursement. To view these policies please see the West Virginia State Medicaid Provider Manual located at http://www.dhhr.wv.gov/bms/Pages/ProviderManuals.aspx. Also view the UniCare Medicaid Provider Manual at www.unicare.com. Go to the upper left hand corner or under OTHER UNICARE WEBSITES and click on Providers then click on State Sponsored Plans. Click on the West Virginia – Medicaid Managed Care link, scroll down to Provider Communications and click on Provider Operations Manual and Important Updates.

We value and appreciate you as our partner in providing quality care. If you have any questions about these changes, please contact our Customer Care Center at 1-800-782-0095.

Sincerely,

Sandy Bane
Sandy Bane
Director II E-CAT (Enterprise Claims and Adjustments)