Reminder: Dilated retinal exams are a covered medical benefit for diabetic members

This is just a friendly reminder to UniCare Health Plan of West Virginia, Inc. (UniCare) primary care providers who serve Medicaid managed care members in the state of West Virginia.

Dilated retinal exams
Our medical benefits do cover dilated retinal exams (DREs) for diabetic UniCare members. If you or your patients require assistance with finding an in-network specialist to perform the DRE, you can:

- Go online to www.unicare.com. > Select Provider Finder on the right and follow the instructions to select an in-network specialist
- Call our Customer Care Center at 1-800-782-0095 and an associate will help you or the member find a specialist

Diabetes annual screening
If your UniCare patients who are diabetic haven’t had their annual check for the following, please reach out to them and schedule an appointment as soon as possible so they get their lab work completed by December 31, 2015.

- Hemoglobin A1C tests
- Lipids levels
- Nephropathy screens

By receiving these screenings and knowing the results, these members pursue better health outcomes, and it also helps us identify educational initiatives for our members. In addition, by performing these tests, we provide important data for the state of West Virginia and the National Committee for Quality Assurance for HEDIS* reporting.

As always, we appreciate the care and attention you and your staff provide to our members. If you have any questions, please call the number above.

*HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).