Discontinuation of paper remits to all ERA registered providers effective November 2015

UniCare Health Plan of West Virginia, Inc. (UniCare) is notifying providers about the HIPAA Administrative Simplification requirements to discontinue the mailing of paper remittances for providers registered for electronic remittance advices (ERA). In support of these requirements, UniCare will discontinue the mailing of paper remits to all providers currently registered for ERA beginning November 2015.

Providers can continue to conveniently access copies of paper remits online via the UniCare Provider Access Point web portal or their current claims clearinghouse. No additional action is required of you at this time.

UniCare encourages all providers to receive their remittance advices electronically. Providers may obtain additional information regarding AccessPoint including an AccessPoint Tour and Overview on the UniCare Provider Resources Page by:

1. Visit www.unicare.com and click on the Providers
2. Under Resources for:, click on State Sponsored Plans providers
3. Click West Virginia – Medicaid Managed Care to access the Provider Resources page
4. Under Forms and Tools, select “Tour Our Secure AccessPoint Site”
5. Under Forms and Tools, select “AccessPoint Overview”

UniCare will soon implement a new online ERA only registration process, replacing current paper forms. This new online process will be available October 12, 2015. Providers and third party billing agents will be able to access the new online registration link at: www.unicare.com/edi. This new online process will eliminate the use of paper ERA registration forms.

UniCare will introduce an online capability for providers to control their receipt of paper remittance vouchers by mail. For providers initially registering for ERA, paper suppression will automatically begin 31 days after a provider registers for ERA.

Providers registering for ERA and EFT at the same time should continue to use EnrollHub™, a CAQH Solution™, at https://solutions.caqh.org.
What if I need assistance?
If you have questions about this communication, received it in error or need assistance with any other item, please contact our Customer Care Center toll free at 1-800-782-0095.

Education Sessions Available:
To learn more on Remittance Advise Retrieval from UniCare Health Plan of West Virginia, Inc. web portal, attend one of the following webinars.
No need to RSVP!

We understand how important your time is, so we’ve put together a flexible schedule that gives you the option to attend when and where it is most convenient.

Webinar Log-in Instructions

To attend a webinar, log-in to our webinar site at https://unicarenetworkrelations.webex.com. Once you are on the page, you will be prompted to enter an event number. In the schedule below choose from the following webinars, noting the event number for the webinar you will attend. That is the number you will use to register and log-in the day of the event. You can log in to the webinar 10 minutes before the scheduled start time.

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<thead>
<tr>
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<td>740 700 085</td>
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<tr>
<td>November 4, 2015</td>
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