Update: Scoliosis and spinal deformity medical necessity reviews

UniCare Health Plan of West Virginia, Inc. (UniCare) will conduct medical necessity reviews for certain services related to surgical interventions for scoliosis and spine deformity.

What this means to you

Effective January 1, 2016, surgical interventions for scoliosis and spine deformity procedure requests must be reviewed by UniCare for prior authorization (PA). Please submit all required clinical information at least three business days before the requested procedure to allow a thorough clinical analysis.

You may request PA by submitting complete clinical information to UniCare by:

- Phone at 1-877-375-6185
- Fax at 1-855-875-3627

Requests submitted with incomplete clinical information may result in denial.

How do I find precertification and code-specific requirements?

Not all precertification requirements are listed here. For more precertification requirements, visit our website at www.unicare.com and select Providers. Under the Resources for menu, select State Sponsored Plan providers and then select West Virginia – Medicaid Managed Care. From there, select the appropriate document from the Authorization and Preservice Review menu.

What if I need assistance?

If you have questions about this communication, received it in error or need help with anything else, contact your Provider Relations representative or call our Customer Care Center at 1-800-782-0095.