National drug code billing guidelines

UniCare Health Plan of West Virginia, Inc. (UniCare) is making changes regarding the processing of claims billed with national drug codes (NDCs). Per direction from the West Virginia Bureau for Medical Services (BMS), NDCs billed on a claim are denied if:

- They are not compatible with the procedure code listed on the claim.
- They are not supposed to be billed on the claim.

To provide further clarification, BMS has published a Drug Code List and FAQ that provide guidelines on compatible NDCs and procedures.


Effective August 1, 2017, UniCare will begin to deny claims that do not follow NDC compatibility guidelines.

For more information or questions, please contact the Customer Care Center at 1-800-782-0095.