Electrical stimulation device to require prior authorization

The electrical stimulation device will require prior authorization (PA) effective August 1, 2018.

Please use the Precertification Lookup Tool for authorization requirements. To access the tool:

- Select Providers.
- Select State Sponsored Plan providers.
- Select West Virginia - Medicaid Managed Care.
- Select Precertification Lookup Tool (PLUTO) from the Authorization and Preservice Review section.

Noncompliance with the new requirements may result in denied claims. The following code will require PA:

- E0766 — Electrical stimulation device used for cancer treatment, includes all accessories, any type

Please request PA via one of the following methods:

- Availity Portal: https://www.availity.com
- Fax: 1-855-402-6983
- Phone: 1-866-655-7423

Federal law, state law and state contract language (including definitions and specific contract provisions/exclusions) take precedence over these PA rules and must be considered first when determining coverage.

If you have questions about this communication or need assistance with any other item, call the Customer Care Center at 1-800-782-0095.