Latest updates to Electronic Data Interchange Gateway migration

UniCare Health Plan of West Virginia, Inc. (UniCare) designated Availity to operate and serve as the electronic data interchange (EDI) entry point — also called the EDI Gateway. The EDI Gateway is a no-cost option for providers who choose to submit their own EDI claims to UniCare. Those who prefer to use a clearinghouse or billing company should work with them to ensure connectivity.

Note, it is required that all trading partners who currently submit directly to the UniCare EDI Gateway transition to the Availity EDI Gateway.

Do you already have an Availity user ID and login?
You can use the same login for your EDI transactions with UniCare.

Becoming a trading partner with Availity
If you wish to become a direct a trading partner with Availity, the setup is easy. Use the Availity Welcome Application to begin the process of connecting to the Availity EDI Gateway for your EDI transmissions with UniCare.

835 Electronic Remittance Advises (ERA)
Use Availity to register and manage account changes for ERA. If you previously registered to receive ERA, you must register using Availity to manage account changes. To enroll for 835 ERA delivery, log in to Availity and select My Providers > Enrollments Center > ERA Enrollment.

Electronic funds transfers (EFT)
To register or manage account changes for EFT, use the EnrollHub™ — a CAQH Solutions™ enrollment tool and secure electronic EFT registration platform. This tool eliminates the need for paper registration, reduces administrative time and costs, and allows you to register with multiple payers at one time.

Need assistance?
- To access live and on-demand resources created just for you, log in to Availity and select Help & Training | Get Trained. In the Availity Learning Center, search for song in the Catalog.
- The Availity Quick Start Guide can assist you with any EDI connection questions you may have.
- If you have additional questions, contact Availity Client Services at 1-800-AVAILITY (1-800-282-4548) Monday through Friday between 8 a.m. and 7:30 p.m. ET.